

## What is Plan Management? – Video Script



Whether you're new to the NDIS or new to plan management, a common question is "What is Plan Management?"



Your NDIS plan funding can be set up three different ways:

NDIA Managed

Self Managed, and;

Plan Managed

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## NDIA Managed



- All of the providers you choose must be NDIS registered
- Limits the number and variety of providers you have access to
- The providers bill for services provided to you and claim directly from your plan
- Providers must not charge more per hour than the rates set out in NDIS price guide

If your funding is NDIA Managed, you must only choose providers that are NDIS registered. Not all providers that support people under the NDIS are registered. That can mean that you are limited in the number and variety of providers that you have access to.

A registered provider will bill and claim for services provided to you directly from your plan. NDIS registered providers must not charge more per hour than the rates set out in the NDIS Price Guide.



## Self Managed



- You can choose both registered and non-registered providers
- You are responsible for claiming the funds from the plan and paying all due invoices to providers. Claiming is done via your MyGov account
- Providers are not restricted by the NDIS hourly rates
- Can be stressful to keep on top of outstanding bills and monitor your budget



If your funding is Self-Managed, you can choose to access both registered and non-registered providers. You are responsible for claiming the funds from the plan and paying all due invoices to providers. Claiming is done via your MyGov account. Providers are not restricted by the NDIS hourly rates under self-managed funding. Self-managed is not for everyone though as it can get stressful to keep on top of outstanding bills and monitor your NDIS budget.

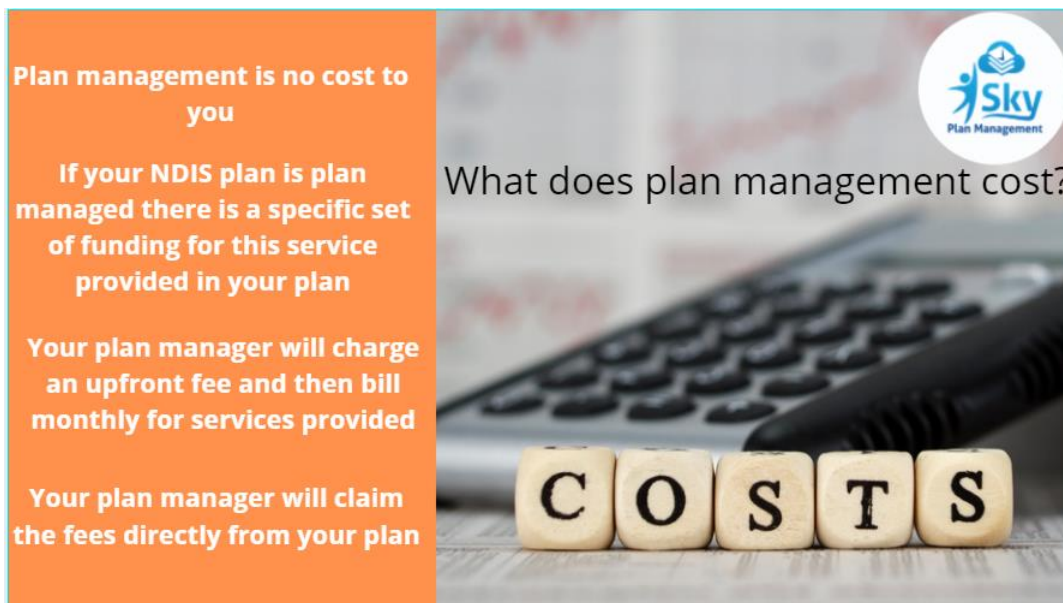
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**Plan Managed**

- You can choose both registered and non-registered providers
- Your plan manager will be responsible for paying all the bills and keeping you informed of your budget balances
- A good plan manager is always available to guide you and answer questions
- Plan managed funds must not pay above the NDIS hourly rates

If your funding is plan managed, you can choose both registered and non-registered providers. Your plan manager will be responsible for paying all of the bills and keeping you informed of your budget balances. A good plan manager is always available to guide you and answer any questions you have along the way. Plan managed funds must not pay above the NDIS hourly rates.



**Plan management is no cost to you**

**If your NDIS plan is plan managed there is a specific set of funding for this service provided in your plan**

**Your plan manager will charge an upfront fee and then bill monthly for services provided**

**Your plan manager will claim the fees directly from your plan**



What does plan management cost?

**C O S T S**

Another common question is “What does Plan Management cost?” Plan Management is no personal cost to you. If your NDIS plan is plan managed there is a specific set of funding for this service provided in your plan. Your plan manager will charge an upfront fee and bill monthly for services provided. Your plan manager will claim the fees directly from your plan.



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### Can I change plan managers?

Under the NDIS rules of Choice and Control, you can change your plan manager at any time.

Plan managers may require a short amount of notice to end services.

The terms of notice should be outlined in your service agreement with the plan manager.

If you've signed up with a plan manager and are looking to change to another provider, you can change during the life of your NDIS plan. Under the NDIS rules of choice and control, you can change your plan manager at any time. Plan managers may require a short amount of notice to end services. The terms of notice should be outlined in your service agreement with the plan manager.

Do you have some questions you'd like answered?

Give us a call today on 1300 103 787 or request a call back from our website.



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www.skyplanmanagement.com.au

Do you have some questions you'd like answered? Give us a call today for an informal chat on 1300 103 787 or request a call back via our website at [www.skyplanmanagement.com.au](http://www.skyplanmanagement.com.au)

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